

16th Annual International Business Awards®



Awards Banquet and Ceremonies

Saturday, 19 October, 2019
Andaz Vienna am Belvedere Hotel
Vienna, Austria

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TANAP; A PROJECT TO ADD STRENGTH TO TURKEY

Building upon the success of mutual projects between Turkey and Azerbaijan, the two nations are taking on a giant project within the world energy markets. This project is named the Trans-Anatolian Natural Gas Pipeline Project (TANAP). The brother nations of Turkey and Azerbaijan are working together to realize this grand project which aims to meet the natural gas needs of Europe and Turkey, as well as to provide gas options to the region.

“Giving Back to Our Communities”

Not wanting to be recognized only as a successful pipeline company, as a key player in our region, we rather want to make a difference by supporting economic development leading to environmental and socio-economic benefits to ensure efforts reach communities in the most efficient way and improve the quality of lives along our pipeline with the spirit of “giving back to our communities”.



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TripAdvisor named DC as one of the Top 12 Destinations in the U.S. of 2018. The U.S. Green Building Council recognized us as the first LEED Platinum City in the world. WalletHub named DC as the #1 city for public transport in 2018, and WalkScore named us as one of the Top 10 most walkable cities in 2019. Zagat named DC as one of the 30 Most Exciting Food Cities in America in 2018.

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Greetings, and welcome to The 2019 (16th Annual) **International Business Awards**[®], the world's top honors for achievement in the workplace.

Gold, Silver and Bronze Stevie[®] winners were selected from more than 4,000 nominations received from organizations and individuals in 74 nations. All organizations worldwide are eligible to compete in The International Business Awards, and can submit entries in a wide range of categories, including management awards, company of the year awards, marketing awards, public relations awards, customer service awards, human resources awards, new product awards, IT awards, web site awards, and more.

More than 250 executives worldwide participated in the judging process this year, and they are all acknowledged in this program and on the IBA website at www.StevieAwards.com/IBA.

The complete list of all 2019 Gold, Silver and Bronze Stevie Award winners by category is available at www.StevieAwards.com/IBA.

We invite you to participate in our other Stevie Awards programs.

The American Business Awards[®] are open to all organizations operating in the U.S.A., and feature a wide variety of categories to recognize achievement in every facet of the workplace.

The Asia-Pacific Stevie Awards are open to all organizations in the 29 nations of the Asia-Pacific region.

The German Stevie Awards are open to all organizations operating in Austria, Belgium, Germany, Liechtenstein, Luxembourg and Switzerland.

The Middle East Stevie Awards recognize innovation in the workplace in 17 nations in the Middle East and North Africa.

The Stevie Awards for Great Employers recognize the world's best companies to work for and the human resources professionals, teams, achievements, solution providers, and new products and services that help to create and drive great workplaces.

The Stevie Awards for Sales & Customer Service are open to all organizations worldwide, and recognize the achievements of sales, customer service, and call center professionals.

The Stevie Awards for Women in Business are open to all organizations worldwide, and recognize the achievements of women executives, entrepreneurs, and the organizations they run.

Thank you for coming this evening, and congratulations again on your awards!

Maggie Gallagher
President
The Stevie Awards



“BRILLIANT”

“IMPRESSIVE”

“POWERFUL”

“TOUCHING”

“WONDERFUL”

LAW Creative. Full service marketing agency and five-time winners at The Stevie® Awards 2019.

(Quotes taken from Judges' comments)

ZF Aftermarket - Superheroes Corporate Film

TRW - Original Workshops Automotive Marketing Campaign of the Year

SACHS - Proven Performance, Automotive Marketing Campaign of the Year

LEMFÖRDER - Precision, Automotive Marketing Campaign of the Year

Nuffield Health - Local Marketing on a National Scale, Support Team of the Year



LAWCREATIVE.CO.UK



2019 INTERNATIONAL BUSINESS AWARDS AGENDA

- 5:45 pm Pre-dinner Reception, Ballroom pre-function area
6:15 pm Dinner, Ballroom
7:00 pm Awards Presentations. Awards will be presented in the order in which tickets were purchased.

Because all Stevie Award winners in The 16th Annual International Business Awards have already been announced, tonight we will only announce and celebrate those Stevie Award winners in attendance.

Sunday, 20 October Agenda



Sunday Morning Breakfast Presentation*

Location: Upper Belvedere 2&3
Time: 8:30 am

Speaker:

Linus Schellin

Client Engagement Design Leader, IBM

*Separate registration is required.

Sunday Morning Tours*

Tour 1 — City Tour with Schönbrunn Palace (3 hours)

Tour 2 — The Imperial Palace and its former inhabitants (3 hours, 2 of which are walking)

Tour 3 — Vienna and Mozart (3 hours, 2 of which are walking)

Tours will leave from the ANDAZ at 9:30 am (unless otherwise specified)

* Separate registration is required. Tours are overbooked. If you are on the waitlist, please check with Ruslana Milikhiker at Ruslana@stevieawards.com if you have been approved.





Congratulations to the 2019 Stevie® Award Winners

These are the Gold, Silver, and Bronze, Stevie® Award winning nominations in The 2019 International Business Awards®. Winners were determined through more than two months of judging by the average scores of more than 250 professionals worldwide.

2019 IBA Stevie Winners

Publications Awards

Apps & Mobile Websites Awards

Creative Awards

Live Event Awards

Video Awards

Websites Awards

Company/Organization Awards

Public Relations Awards

Customer Service Awards

Entrepreneur Awards

Human Resources Awards

Information Technology Awards

Management Awards

Marketing Awards

New Product Awards

Support Awards



The Best of the IBA Awards are five best-of-competition prizes that are awarded to the organizations that submit the best body of work to the competition, in their own name or in the names of one or more clients. The winners of these prizes are awarded the Grand Stevie® Award trophy.

Best of the IBA winners will also be awarded the exclusive right to use a unique Grand Stevie Award winner logo.





Learn more about the 2019 Judges.

JUDGING COMMITTEES

Judging of The 2019 International Business Awards was conducted by more than 250 members of 12 judging committees. Their average scores determined the winners of the Gold, Silver and Bronze Stevie® Awards. We thank the judges for their time, interest and insights.

Company/Organization Categories Judging Committee



COMMITTEE CHAIR

Emily Strickland
Marketing Manager
Net World Sports Ltd.
Wrexham, Wales, United Kingdom

COMMITTEE

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- Tirupathi Anand**, Chief Strategist, Leap Business Excellence Advisory FZE, Dubai, United Arab Emirates
- Michele Cagle**, Chief Marketing & Communications Officer, Frostkeep Studios, Irvine, California, United States
- Phuc Diem Kieu**, Founder/Director, KP Law Firm, Hanoi, Vietnam
- Fatih Erdem**, QHSSE Director and Compliance Officer, TANAP, Ankara, Turkey
- Ahmed Rauf Essa**, Co-Founder, Telemart, Karachi, Sindh, Pakistan
- Jonathan Fell**, Managing Director, The Ice Cream Farm, Chester, United Kingdom
- Charlie Hutton**, Senior Client Manager, Vice President, The Bank of New York Mellon, London, United Kingdom
- Ki-hak Kim**, President & CEO, Korea Tekewon Co., Ltd., Gajwa-dong, Incheon, Republic of Korea
- Daisy King**, Founder & Managing Partner, EUREKA Advisors, Inc., New York, New York, United States
- Patricia King**, Deputy Subsea Productions Operations Manager, BP Trinidad and Tobago, Port of Spain, Trinidad and Tobago
- Sunil Kulwal**, CEO, Birla White (A unit of UltraTech Cement Ltd.), Mumbai, Maharashtra, India
- Ben Larkey**, Principal Consultant, BAL Associates, Caldwell, New Jersey, United States
- Gavin Laugenie**, Head Of Strategy & Insight, Dotdigital, London, United Kingdom
- Aradhya Malhotra**, Co-Founder, Skyless Game Studios, Philadelphia, Pennsylvania, United States
- Pradeep Mishra**, Director, Business Analysis, Capital One, Mclean, Virginia, United States
- My Nguyen**, CFO, Dr. Anemoi Corporation, Garden Grove, California, United States
- Toni Potter**, Director of Recruiting, AMERICAN SYSTEMS, Chantilly, Virginia, United States
- Linanne Sackett**, Owner/President, The Brunswick Institute, New York, New York, United States

Sheri Somerville, CEO, Atlantic Chamber of Commerce, Windsor, Nova Scotia, Canada

Agung Wicaksono, MSc, Research & Development, PT Pupuk Indonesia, Jakarta, Indonesia

Customer Service & Support Awards Categories Judging Committee



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Senior Manager, Project Program Management
Dell Technologies Ltd.
Bangalore, India

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- Brenda Di Santi**, Owner Services Specialist/Customer Care, Wyndham Destinations, Branson West, Missouri, United States
- Harsha Vardhan Gummadvelli**, Senior Architect, Informatica, Dallas, Texas, United States
- Ayyap Hariharan**, Senior Strategy Advisor, Motivaluate Consulting & Training FZ LLC, Dubai, United Arab Emirates
- Alison Higgins-Miller**, CEO, Sales on Demand Pty Ltd., Sydney, New South Wales, Australia
- Stefanie Katz**, Owner/CEO, The Travel Superhero, Lake Mary, Florida, United States
- Stephen Patterson**, Global Travel & Expense Analyst, GSK, Brentford, Middlesex, United Kingdom
- Dr. Joerg Pirron**, Managing Director/Partner, PROTEMA GmbH, Stuttgart, Baden-Württemberg, Germany
- Dennis Reno**, Vice President, Global Customer Success and Support, OneLogin, Inc., San Francisco, California, United States
- Josh Santos**, Senior Director, Global Support, Clarizen, San Mateo, California, United States
- Ashish Saxena**, Vice President, Future Generali India Insurance Company Limited, Delhi, India





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About ZOOM

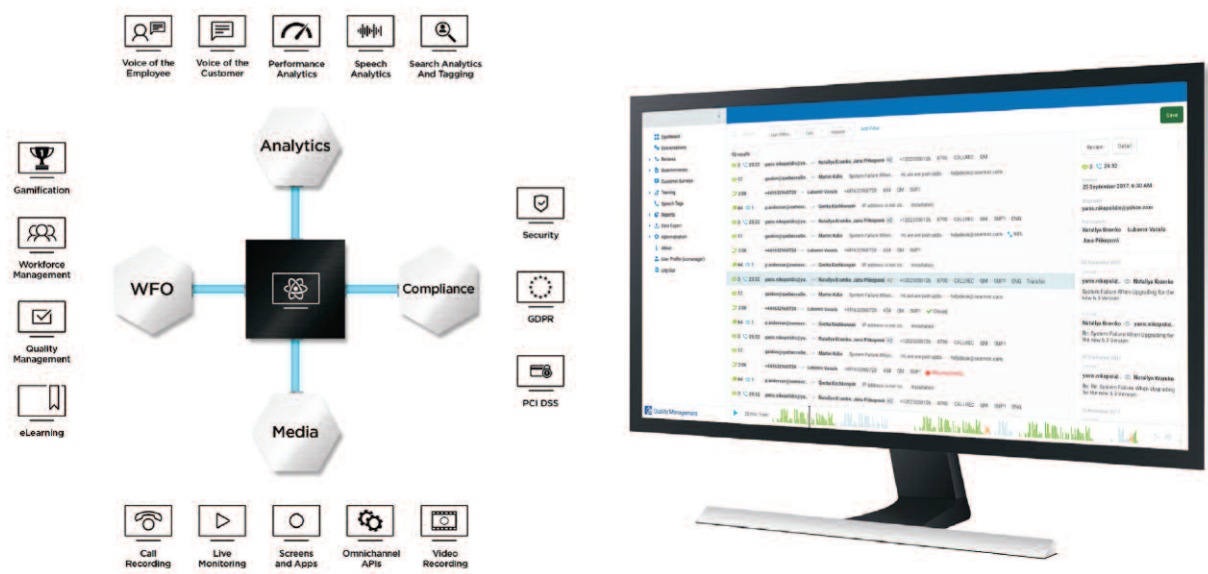
Call Recording, Compliance, Quality Management, Workforce Management & Customer Experience
2200+ Customers & Partners in 90+ Countries
Tailored features for contact center, back office, and heavy compliance environments
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Customer Satisfaction & Awards

88 NPS from our customers & partners for the trailing 365 days
5x Gartner Magic Quadrant, #1 Overall Satisfaction (Gartner Peer review/DMG)
Multiple Golden Bridge, Stevie & Pillar Awards for Innovation, Service, Excellence

Example Customers

Marks & Spencer, Allianz, Home Credit, Shell, Northumbrian Water, Novartis, BP, Finansbank, Rostelecom, Vodafone, Austrian Airlines, Caterpillar, John Lewis





JUDGING COMMITTEES — *continued*

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Government of Sharjah
Finance Department

حكومة الشارقة
دائرة المالية المركزية



Under the patronage of His Highness Sheikh Dr Sultan bin Mohammed Al Qasimi, Supreme Council Member and Ruler of Sharjah, Sharjah Finance Department (SFD) was established in the Emirate of Sharjah in the mid-1960s. SFD plays an important role by providing Sharjah's government entities with the best customized financial solutions.

Sharjah Finance Department's role and mission is to establish the Emirate's financial policy and framework, to manage financial affairs, resources and public expenditures, and to control Sharjah government entities' budgets and purchases.



Government of Sharjah | حكومة الشارقة
Finance Department | دائرة المالية المركزية

Government Integrated Financial System – TAKAMUL

“TAKAMUL” is a comprehensive financial resource management system that combines all financial programs under a common umbrella and is associated with all departments and users of the system in a unified network. The system also contributes to the development of a smart government compliant with all global standards and is the first of its kind linking financial and electronic payment.



This move has also contributed to the development of a unified government financial system linked to all departments of the Government of Sharjah. It also helps on establishing an e-government presence, and aids in the development of performance measures courtesy this framework.

“TAKAMUL” linked with the Intelligent Receiving System “Tahseel,” to be a unique financial resource management system that links electronic payment systems and revenues in an integrated manner. Quick scenarios were draw for developing the business environment to access smart government, smart software and applications on smartphones.

“TAKAMUL” adapted new technologies and artificial intelligence (AI) techniques that increased system efficiency by saving time, efforts and traditional paper processes in response to entities requirements.

The Smart Receipt “Tahseel” System

Tahseel is a comprehensive real-time digital payment-processing platform that delivers new digital-age payment instruments that enable real-time payments and settlements for the Government of Sharjah and caters for SFD’s unique needs that extend beyond what the financial industry’s platforms offer.



Tahseel is developed with state-of-the-art technologies, is a result of extensive years of understanding of Government issues and challenges in revenue collection, and has established itself in the market as a unified multi-channel eco-system that automates and securely manages the government revenues collections, services, pricing schemas, settlement breakdowns and reconciliations for collected fees.

Tahseel provides a unified interface platform that supports extensive payment channels such as portal, self-service kiosks, Mobile Apps, trusted partners, etc... In addition, Tahseel supports different payment methods used across different channels such as Emirates ID & e-Passport for individuals, Credit/Debit cards, Tahseel cards for companies and establishments, e-Vouchers, banking cheques, direct debit from bank account, and bank transfers. Tahseel is the first platform in the region to ever use country national ID (Emirates ID) as a payment method.

Introducing the First Annual Middle East Stevie® Awards



MIDDLE EAST STEVIE® AWARDS



جوائز ستيفي الشرق الأوسط

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The Stevie Awards invite your organization to submit nominations to the first edition of the Middle East Stevie Awards, sponsored by the Ras Al Khaimah Chamber of Commerce & Industry. **There are no entry fees for this program.**

All individuals and organizations in 17 nations of the Middle East and North Africa — large and small, for-profit and non-profit, public and private — may submit any number of nominations to any number of the categories to recognize innovation in the MENA workplace.

The entry deadline is approaching!
Get your entry kit now at <http://MENA.StevieAwards.com>



JUDGING COMMITTEES — *continued*

Information Technology Awards

Categories Judging Committee — *Continued*

- Adriana Popova**, *Chief Intelligence Officer*, DEEP I/O,
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London, United Kingdom
- Kathryn Sing**, *Energy Coach & Business Alignment Teacher*,
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European Commission, Brussels, Belgium

Management Awards Categories Judging Committee



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Vice-President/Integrator
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Courtenay, BC, Canada

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Abu Dhabi, United Arab Emirates
- Mohamed Abdalla**, *Technical Adviser*, MOI, Manama, Bahrain
- Haitam Ahmed**, *Chief Executive Officer*, Academy of Sciences,
6th of October, Giza, Egypt
- Benjamin Anderson**, *Founder*, Here to Inspire,
Courtenay, British Columbia, Canada
- Kathleen Ann**, *Owner*, Power Up Your Marketing,
Sydney, New South Wales, Australia
- Georgina Bowden**, *Success Catalyst*,
Georgina Bowden Coaching,
Brisbane, Queensland, Australia
- Fleire Castro**, *CEO/Managing Founder*, Third Team Media,
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- Angelito "Obet" Cruz**, *Senior Managing Consultant*,
P&A Grant Thornton,
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- Yvonne Howie**, *Director-Government and Corporate*,
The CEO Institute, Sydney, New South Wales, Australia
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Siemens Limited, Jeddah, Saudi Arabia
- Mwayi Kampesi**, *CEO & Founder*, In-House Interiors,
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- Dr. Rassel Kassem**, *Head of Organizational Development*,
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Abu Dhabi, United Arab Emirates
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Upcoming Stevie® Awards Deadlines



2020 Stevie Awards for Sales & Customer Service

Recognizing the achievements of contact center, customer service, business development and sales professionals around the world.

Early-Bird Entry Deadline: October 16, 2019

Final Entry Deadline: November 13, 2019



2020 Middle East Stevie Awards

Recognizing innovation in the workplace in 17 nations in the Middle East and North Africa.

Early-Bird Entry Deadline: November 6, 2019

Final Entry Deadline: December 4, 2019



2020 American Business Awards®

The top business awards program in the U.S.A., recognizing achievement in every facet of the workplace.

First Early-Bird Entry Deadline: November 20, 2019

Second Early-Bird Entry Deadline: December 18, 2019



2020 Asia-Pacific Stevie Awards

This program recognizes innovation in the workplace in the 29 nations of the Asia-Pacific region.

Early-Bird Entry Deadline: November 27, 2019

Final Entry Deadline: February 6, 2020



2020 German Stevie Awards

This program is open to all organizations operating in Austria, Belgium, Germany, Liechtenstein, Luxembourg and Switzerland.

First Entry Deadline: December 4, 2019

Final Entry Deadline: January 22, 2020

Learn More and Enter at www.StevieAwards.com



JUDGING COMMITTEES — *continued*

Management Awards Categories Judging Committee — *Continued*

- Shriram Padale**, *Partner*, MarketsandMarkets,
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- Alan Sienes**, *Brewmaster and Brewing Manager*, San Miguel Brewery Inc., Pasig City, Metro Manila, Philippines
- Donna Sillett**, *CEO*, Macarthur Makeovers, Spring Farm, New South Wales, Australia
- Katarzyna Terej**, *Managing Partner*, TBT & Company, Warsaw, Mazowieckie, Poland
- Clotilde Tesón-Ruiz**, *Founder & Director*, CT Advisors, Barcelona, Spain
- Emma Tudor**, *Senior Operations Manager*, EF Education First, Santa Barbara, California, United States
- Razwana Wahid**, *Community Engineer*, Relentless Movement, Barcelona, Catalonia, Spain
- Rebecca Wall**, *COO*, Alliance Intelligent Scaffolding, Watford, Hertfordshire, United Kingdom
- Tamsen Wassell**, *Partner*, Magellan Consulting, Barcelona, Catalonia, Spain

Marketing & Creative Categories Judging Committee



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Soon-seok Yang
Senior Meister/Executive Director
KBN Center, Public Relations department
Korea Telecom, Seoul, South Korea

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- Omar Banihani**, *Marketing Manager*, Jordan Tourism Board, North America, McLean, Virginia, United States
- Cunhyeong Ci**, *Professor*, Kookmin University, Seoul, South Korea
- Matei Curtasu**, *Executive Creative Director*, Serenade Studios, Bucharest, Romania

- Mary DiMaggio**, *Senior Vice President*, BioCentric Inc., Columbia, Maryland, United States
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- Sarah McIntyre**, *Managing Director*, Bright Inbound Marketing, Sydney, New South Wales, Australia
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- Brenda South**, *Vice President*, Communications, Uptime Institute, Seattle, Washington, United States
- Malcolm Summerfield**, *CEO*, Marketing Consultancy, London, United Kingdom
- Peter Tan**, *Vice President of Strategic Marketing Intelligence*, Simei Media, Shanghai, China
- Andreas Teigeler**, *Creative Director*, Publicis Sapient, Berlin, Germany
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JUDGING COMMITTEES — *continued*

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JUDGING COMMITTEES — *continued*

Video Awards Categories

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